

# HUGO ARRIOJAS

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## PROFESSIONAL EXPERIENCE

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### Software Engineer & Scrum Master

Feb. 2022 – Present

*Mercatus Technologies Inc*

*Toronto, ON*

- Led a cross-functional Scrum team of 9 members through scrum ceremonies resulting in a >90% completion of scheduled tickets within a sprint
- Developed a responsive, accessible, and intuitive e-commerce platform and websites using HTML5, CSS3, TypeScript, PHP, NextJS and JavaScript frameworks such as React and AngularJS for major grocery retailers
- Held an important role in creating a shop filter interface adopted by all of our retailers leading to a 26% increase in client interactions
- Occasionally acted as the primary application support response for merchants, dealing with clients directly with over 300 tickets closed
- Adhered strictly to WCAG 2.0 Standards addressing over 80 accessibility issues found on production sites

### Accounting Administrator

Jan. 2018 – Nov. 2021

*Carson Auto Group*

*Victoria, BC*

- Reviewed and reconciled banking, warranty, and inventory accounts using CDK software, and claim programs, netting the company over \$20,000 monthly
- Increased task efficiency by 76% through automation, created a standardized method for future employees, and spearheaded several successful projects to increase productivity
- Worked with a team to maintain a large database of records using a variety of accounting software and CLIs to track deals, payments, and inventory

## TECHNICAL SKILLS

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**Languages:** JavaScript, TypeScript, Sass, HTML/CSS, PHP, R

**Frameworks:** React, AngularJS, Node.js, Bootstrap, Tailwind CSS, WordPress

**Developer Tools:** Git, Docker, NPM, New Relic, Google Analytics 4, VS Code, Visual Studio, JIRA, Figma, Screenful, Appfire

**Libraries:** jQuery, Lodash, Moment.js, Redux, axios

## PROJECTS

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### Reactive Retail | *Git, React, API, Firebase, SASS, HTML, CSS, Figma*

Nov. 2021

- Developed a mock e-commerce site built in React using the FakeStore API
- Solo project with constant updates adhering to WCAG standards, requiring timeline and project scope estimates
- Users can filter through products via category, convert prices to different currencies, and add items to their Firebase cart

### The Not So Social Planner | *Git, React, API, Firebase, HTML, CSS, Figma*

Dec. 2021

- React project built in agency-style setting from given client brief
- Acted as project lead, working to develop timelines, handled project scope, and worked as client liaison
- Project is a social planner where users can submit recurring weekly events and television shows into a Firebase calendar

## EDUCATION

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### Juno College

*Web Development Immersive Certificate*

Toronto, ON

*Sept. 2021 – Dec. 2021*

### Dalhousie University

*Honours Bachelor of Science in Marine Biology & Statistics*

Halifax, NS

*Sept. 2013 – Apr. 2017*